

Indoor Visitation

Visitor Guidelines



Monday-Friday (except for holidays)

10:00am -12:00pm and 1:00pm-4:30pm

Saturday-Sunday (except for holidays)

10:00am-12:00pm

Planning Your Visit:

- All visits must be scheduled at least 48 hours, but no more than 7 days in advance.
- Availability is limited, so appointments will be scheduled in a manner that aims to maximize the number of residents that are able to receive a visit.
- The maximum duration of any visit will be thirty minutes.
- No more than 2 two visitors may attend a resident visit.
- On the day of their visit, visitors must bring (i) a state issued driver's license or other form of identification issued by a governmental body, (ii) must wear a proper facial covering when entering the facility
- Visitors may not bring children under the age of 18, pets, food or beverages with them for a visit.

Eligibility Criteria:

- Residents that are COVID-19 positive, have COVID-19 signs or symptoms, or that are under quarantine or an observation period are not eligible for visitation.
- Residents who have had COVID-19 must no longer require transmission-based precautions in order to be eligible for visitation.
- Those who would like to visit residents that are not eligible to participate in the visitation should contact the Social Worker to discuss alternative options, such as virtual visits.
- All visits are subject to the availability of adequate staff, the Ohio Public Health Advisory System, the CMS County Positivity rate and any changes to circumstances, legislation or guidance that may come into effect.
- In the event of known positive cases of COVID-19 or suspected cases of COVID-19 in the facility, visitation will be cancelled.
- Visits will be cancelled if visitors or residents display any sign or symptoms of illness or otherwise become ineligible for visitation.

What to Expect During Your Visit:

- Visitors must arrive 10 minutes prior to their scheduled visitation time and proceed to the reception area, where they will be screened for signs/symptoms of COVID-19, have their



temperature checked and complete applicable paperwork, which will include visitor contact information. Failure to arrive 10 minutes prior to the scheduled visitation time may result in a shorter visitation period and visitors exhibiting COVID -19 symptoms or visitors who may have been exposed to an individual with Covid-19 or who is under quarantine for Covid-19 will not be permitted to proceed with their visit.

- Visitors will be advised of the risks of the spread of COVID-19.
- Visitors may be asked to wait in order to allow adequate time for our staff to clean the designated visitation area between visits.
- Visitors must perform hand hygiene with the alcohol-based hand rub provided prior to entering the visitation area.
- Visitors must wear appropriate PPE including a facial covering that covers the nose and mouth. After the screening process, the visitor will be provided a surgical mask that they will be required to wear for the duration of the visit and while on the facility premises.
- Visitors must maintain safe social distancing at all times while on the premises.
- Visitors must remain outside of the visitor screen and may not come into physical contact with the resident.
- Visitors shall not be permitted to use bathrooms in any resident room, unless it is unoccupied and being used for the visitation venue.
- Visitors must leave the grounds at the end of the visit and are not permitted to visit with any other resident or enter any other part of the facility. Visitors will be escorted by staff to the visitation area and escorted to the facility exit once the visit is complete.

Failure to adhere to these guidelines may result in a visitor's removal from the premises or the denial of future requests for visitation.
